

UK JETWASH SCREENS is a trading name of BC SHELTERS

BC SHELTERS - TERMS & CONDITIONS (Version 11)

A) **Delivery:** Normally 6-8 weeks from receipt of instructions unless otherwise agreed with the client.

Should structural calculations be required these are available at a separate cost to the client upon request.

Please note that during the order process it may be necessary for further information to be obtained and slow responses could result in delayed installations.

B) **Fitting:** Where prices for fitting are quoted or are inclusive in the price the following conditions apply.

BC Shelters will require your representative to be available when our fitting team arrives to instruct site locations (Also if possible a plan of the intended locations should be included with order), as well as when the installation is finished to complete our sign off form.

On arrival the installation site should be clear of any obstructions and sites should be level, if the client is unsure of the levels we can arrange a site visit to determine this once the order has been placed. Access to site should be unobstructed to allow Plant & Equipment to be used on site (i.e. Telehandler, Genie Lift, Scissor Lift etc)

All necessary permission for fitting shelters must have been obtained by yourselves, with all services clearly marked with sufficient clearance available to allow foundations to be dug and set. Unforeseen ground conditions may be subject to further costs.

Our fitters will back fill to normal ground level with loose fill materials from site but we do not undertake for reinstatement with asphalt or other top finishes unless otherwise agreed in writing. We recommend that this work be carried out immediately when our men finish on site.

Where paving stones, etc. are involved the greatest care will be taken when handling however BC Shelters will not be held responsible for any breakages.

BC Shelters requires that the work be undertaken in one visit to the area and that no delays are experienced due to work being unable to proceed after the goods have left our factory. This includes if upon arrival at site the base is not the required size and we are not able to commence installation.

Should we be unable to carry out the work due to circumstances outside of our control, a minimum charge of £750.00 will apply.

Whilst carrying out an installation any interruptions out of our control will be logged and charged for at our hourly rate of £48.00 per hour per operative.

Our price is based on there being normal dig conditions and any additional costs incurred, i.e. the provision of compressors, etc. for hard dig conditions will be charged extra.

Where the removal of a shelter is required which has an electrical supply to them, BC Shelters require this to be disconnected before arriving onsite. If upon arrival an electrical connection is live our installation team will be unable to carry out the works required and an aborted visit charge of £750.00 + VAT will be charged as well as any expenses such as hotels etc. If you are not sure if a supply is connected, your local electricity company will be able to advise you.

Where shelters are supplied with lights our price includes for internal shelter wiring to a fused connector block only. All exterior electrical work and mains connections are the customer's responsibility. Time switches can be supplied at extra cost.

Our aluminum products are guaranteed for 10 years and steel products are guaranteed for 5 years. This does not apply to the locking doors, both pin coded & key operated along with information panels etc.

The fitters will show you the correct use of locks and we shall be happy to provide you with simple maintenance instructions along with instructions on how to change your pin number.

It is a requirement of BC Shelters that photographs be taken of the installation once completed, these photographs will be used as part of our ongoing quality management system and may also be used for marketing purposes, if you do not wish for them to be used for our marketing purposes please inform us at the point of order. In the case of sensitive sites photographs will only be taken for quality purposes and will be destroyed following the inspection of the photographs.

C) Installation Dates.

Once an installation date has been booked & confirmed, if you require this date to be postponed this must be done no later than 7 days prior to the installation. All postponements made within 7 days of the installation date

will be subject to an administration charge of £500.00 + VAT.

D) Deposits.

Please note all orders require a 50% deposit payable on order unless otherwise agreed and alternative arrangements have been made.

E) Retentions:

Where retentions are part of a contract a 5% retention will be accepted on the installation element of the order only.

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F) Cancellation:

Should an order be cancelled prior to the commencement of manufacture, an automatic administration fee of £50.00 (ex VAT) will be payable. If the manufacture of the order has commenced, we reserve the right to charge up to 75% of the total order value as a cancellation charge dependent upon the stage of manufacture reached at the time of the cancellation being received by us. If the order is cancelled at short notice e.g. the day before/on the day at the clients request, we reserve the right to charge £750.00 (installation cost) if we cannot re-employ our fitting team with another installation.

On placing an order by fax, post or email you automatically accept BC Shelters Terms and Conditions.

TERMS OF PAYMENT- PROFORMA INVOICE, UNLESS OTHERWISE AGREED.

All shelters remain the property of BC Shelters until payment has been received and cleared.